



OPEN SCAN

T E C H N O L O G I E S , I N C .

January 3, 2005

To whom it may concern,

Open Scan Technologies is a provider of innovative image and data capture technology for complex, mixed and exception payment processing solutions.

As such, we utilize Silver Bullet Technologies' Ranger product with our applications to provide a standard API to interface with. The ease and convenience of having a standard API to interface with provides numerous benefits to our customers and us.

Another influence in our decision to take advantage of Ranger's benefits is the superior service we have experienced at Silver Bullet. Their professional and timely response to all our needs enables us to provide our own customers the high level of service they have come to expect. With these advantages in mind, we will be looking to utilize scanner vendors who provide the Ranger API.

Sincerely,

Nadine Lange
CEO
Open Scan Technologies, Inc.